



October 17, 2019

Dear Valued Clients,

We're pleased to share some exciting news: effective October 21, 2019, we'll officially become FuturePlan by Ascensus, delivering the same dedicated expertise and outstanding client service under a new national brand. You'll soon see the FuturePlan name in all your interactions with us, replacing the Ascensus TPA Solutions name.

FuturePlan is a specialized business division of Ascensus, combining high-touch local TPA service with the unmatched strength and security of a leading national firm. As part of the nation's largest network of expert TPAs, we'll be able to provide an even wider range of specialized services, technology, security and expertise to all our valued partners.

Here are some of the changes you'll see:

- **Logo:** Our correspondence, reports, and websites will display the FuturePlan logo:



- **Email addresses:** As of October 21, 2019, you'll see our email addresses change to the @futureplan.com domain. All phone numbers remain the same.
- **Invoices** will show our new logo starting in December 2019, while the process of remitting payments remains the same.
- **Distributions contact email:** [Franklindistributions@ascensus.com](mailto:Franklindistributions@ascensus.com) will change to [Franklindistributions@futureplan.com](mailto:Franklindistributions@futureplan.com).
- **Website:** as of October 21, 2019, our website will change from [tpa.ascensus.com](http://tpa.ascensus.com) to [futureplan.com](http://futureplan.com).

Please continue to use the [Retirement Plan Portal](#) for your retirement plan.

We will send you updates about any additional changes, however please be assured that your assigned service team members and the level of service and responsiveness you've come to expect from us will remain the same or better. In the meantime, please feel free to reach out to me directly with any questions and visit [futureplan.com](http://futureplan.com) to learn more about FuturePlan by Ascensus.

We greatly appreciate your loyalty and partnership and look forward to continuing to help you reach your retirement goals.

Sincerely,

**FuturePlan by Ascensus**  
formerly Ascensus TPA Solutions