



August 6, 2020

Re: New Name, Same Exceptional Service: Introducing FuturePlan by Ascensus

We are pleased to share some exciting news: effective August 12, 2020, we will officially become FuturePlan by Ascensus, delivering the same dedicated expertise and outstanding client service under a new national brand. You will soon see the FuturePlan name in all your interactions with us, replacing the Pension Works name.

FuturePlan is a specialized business division of Ascensus, combining high-touch local TPA service with the unmatched strength and security of a leading national firm. As part of the nation's largest network of expert TPAs, we will be able to provide an even wider range of specialized services, technology, security and expertise to all our valued partners.

Here are some of the changes you'll see:

- **Logo:** Our correspondence, reports, and websites will display the FuturePlan logo:



- **Email addresses:** On August 12, 2020 you'll see our email addresses change to Firstname.Lastname@futureplan.com. All phone numbers remain the same.
- **Invoices** will show our new logo; we shared this update with you in July.
- **Distributions contact email:** Correspondence can be sent to Colchester Distributions at ColchesterDistributions@futureplan.com.
- **Website:** On August 12, 2020 our website will change from pensionworks.com to a transition webpage branded FuturePlan and providing our contact information and a link to the client portal.

Please continue to use the [Pension Work Center portal](#) for your retirement plan(s).

We will send you updates about any additional changes, however please be assured that your assigned service team members remain committed to providing you the best service in the industry. In the meantime, please feel free to reach out to me directly with any questions and visit futureplan.com to learn more about FuturePlan by Ascensus.

We greatly appreciate your loyalty and partnership and look forward to continuing to help you reach your retirement goals.

Sincerely,

Pension Works
an Ascensus company